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<input type="checkbox"/>	L190	L188 and 709/2\$\$.ccls.	24
<input type="checkbox"/>	L189	L188 and 707/1\$\$.ccls.	9
<input type="checkbox"/>	L188	L186 and monitor\$ same event\$	45
<input type="checkbox"/>	L187	L186 and event\$ same correction	1
<input type="checkbox"/>	L186	L165 and workflow\$	104
<input type="checkbox"/>	L185	l165 and L184	2
<input type="checkbox"/>	L184	L178 and l172	4
<input type="checkbox"/>	L183	l178 and event\$ same correction	1
<input type="checkbox"/>	L182	l178 and (monitor\$4 same peforman\$3)	0
<input type="checkbox"/>	L181	l161 and (monitor\$4 same peforman\$3)	0
<input type="checkbox"/>	L180	6757709.pn.	1
<input type="checkbox"/>	L179	6901430.pn.	1
<input type="checkbox"/>	L178	L176 and 709/2\$\$.ccls.	23
<input type="checkbox"/>	L177	L176 and 709.2\$4.ccls.	0
<input type="checkbox"/>	L176	(portal same format\$) and (provid\$4 or furnish\$4 or contribut\$4) and (service\$ or work) and (manag\$4 or control\$4) same (workflow\$ or work flow\$)	148
<input type="checkbox"/>	L175	event\$ same correction same need same browser	1
<input type="checkbox"/>	L174	event\$ same correction same need	1890
<i>DB=USPT; PLUR=YES; OP=ADJ</i>			
<input type="checkbox"/>	L173	L172 and workflow\$	5
<input type="checkbox"/>	L172	L171 and portal	113
<input type="checkbox"/>	L171	L155 and 709/2\$\$.ccls.	113
<input type="checkbox"/>	L170	L155 and (709/203).ccls.	33
<input type="checkbox"/>	L169	(monitor\$4 same performan\$3) and L166	21
<input type="checkbox"/>	L168	(monitor\$4 same peforman\$3) and L166	0
<input type="checkbox"/>	L167	(monitor44 same peforman\$3) and L166	0
<input type="checkbox"/>	L166	L165 and network and internet	97
<input type="checkbox"/>	L165	manag\$3 same workflow\$ and portal	104
<input type="checkbox"/>	L164	L161 and 709/2\$\$.ccls	0
<input type="checkbox"/>	L163	L161 and portal and 709/2\$\$.ccls	0

<input type="checkbox"/>	L162	L161 and portal and network and internet	2
<input type="checkbox"/>	L161	manag\$3 same workflow\$ same window\$	47
<input type="checkbox"/>	L160	L120 and L159 (portal same format\$) and (provid\$4 or furnish\$4 or contribut\$4) and (service\$ or work) and (manag\$4 or control\$4) same (workflow\$ or work flow\$) and (display\$4 or view\$4)	0 20
<input type="checkbox"/>	L158	L157 and 709/2\$\$\$.ccls.	4
<input type="checkbox"/>	L157	L156 and (display\$ or view\$3) (portal same format\$) and (provid\$4 or furnish\$4 or contribut\$4) and (service\$ or work) and (manag\$4 or control\$4) same (workflow\$ or work flow\$)	20 21
<input type="checkbox"/>	L155	(portal same format\$) and (provid\$4 or furnish\$4 or contribut\$4) and (service\$ or work) and (manag\$4 or control\$4)	458
<input type="checkbox"/>	L154	(provid\$4 or monitor\$4) same (network near4 access)	11915
<input type="checkbox"/>	L153	(provid\$4 or monitor\$4) same (network near4 access)	0
<input type="checkbox"/>	L152	L142 and authenticat\$4	47
	<i>DB=TDBD; PLUR=YES; OP=ADJ</i>		
<input type="checkbox"/>	L151	(provid\$4 or furnish\$4 or contribut\$4) same (service\$ or work) and ((manag\$4 or control\$4) same (access adj3 point\$)) (provid\$4 or furnish\$4 or contribut\$4) same (service\$ or work) and ((manag\$4 or control\$4) same (access adj3 point\$)) and (dynamic host configuration protocol or dhcp) and radius	5 0
<input type="checkbox"/>	L149	L148	0
	<i>DB=PGPB; PLUR=YES; OP=ADJ</i>		
<input type="checkbox"/>	L148	(provid\$4 or furnish\$4 or contribut\$4) same (service\$ or work) and ((manag\$4 or control\$4) same (access adj3 point\$)) and (dynamic host configuration protocol or dhcp) and radius	196
<input type="checkbox"/>	L147	(provid\$4 or furnish\$4 or contribut\$4) same (service\$ or work) and ((manag\$4 or control\$4) same (access adj3 point\$))	4258
	<i>DB=JPAB; PLUR=YES; OP=ADJ</i>		
<input type="checkbox"/>	L146	(provid\$4 or furnish\$4 or contribut\$4) same (service\$ or work) and ((manag\$4 or control\$4) same (access adj3 point\$))	31
	<i>DB=USPT; PLUR=YES; OP=ADJ</i>		
<input type="checkbox"/>	L145	L142 and L129 and L125	2
<input type="checkbox"/>	L144	L142 and L129 and L125	2
<input type="checkbox"/>	L143	L142 and L129 (provid\$4 or furnish\$4 or contribut\$4) same (service\$ or work) and ((manag\$4 or control\$4) same (access adj3 point\$)) and (dynamic host configuration protocol or dhcp) and radius	2 53
<input type="checkbox"/>	L141	(provid\$4 or furnish\$4 or contribut\$4) same (service\$ or work) and ((manag\$4 or control\$4) same (access adj3 point\$))	2016
<input type="checkbox"/>	L140	(provid\$4 or furnish\$4 or contribut\$4) same (service\$ or work)	127016
<input type="checkbox"/>	L139	L136 and L126	9

<input type="checkbox"/> L138	L136 and L124	5
<input type="checkbox"/> L137	L136 and L126	9
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<input type="checkbox"/> L135	L121 and L130	144
<input type="checkbox"/> L134	L133 and L126	9
<input type="checkbox"/> L133	L121 and L127	157
<input type="checkbox"/> L132	(709/232).ccls.	1056
<input type="checkbox"/> L131	(709/232).ccls.	1056
<input type="checkbox"/> L130	(709/203).ccls.	4012
<input type="checkbox"/> L129	(709/228).ccls.	1246
<input type="checkbox"/> L128	(709/225).ccls.	1599
<input type="checkbox"/> L127	(709/224).ccls.	3371
<input type="checkbox"/> L126	radius and L122	320
<input type="checkbox"/> L125	(subscriber\$ or client\$) same access same (network or internet or lan or local area network)	25324
<input type="checkbox"/> L124	L123 and (isp or internet service provider\$)	615
<input type="checkbox"/> L123	L122	1818
<input type="checkbox"/> L122	dynamic host configuration protocol or dhcp	1818
<input type="checkbox"/> L121	(assign\$4 or allocat\$4) same (network near address\$2)	2877
<input type="checkbox"/> L120	L119 and (api or application program interface)	6
<input type="checkbox"/> L119	(geolocation or geo-location or geographic) same match\$4 same address\$2 same map\$4	35
<input type="checkbox"/> L118	(geolocation or geo-location or geographic) same match\$4 same address\$2	182
<input type="checkbox"/> L117	domain and (714/89).ccls.	0
<input type="checkbox"/> L116	domain and (370/389).ccls.	410
<input type="checkbox"/> L115	domain and (370/364).ccls.	7
<input type="checkbox"/> L114	domain and (370/370).ccls.	10
<input type="checkbox"/> L113	L82 and (370/370).ccls.	0
<input type="checkbox"/> L112	L100 and (370/370).ccls.	0
<input type="checkbox"/> L111	L100 and (370/364).ccls.	0
<input type="checkbox"/> L110	L103 and (370/364).ccls.	0
<input type="checkbox"/> L109	domain and L108	1
<input type="checkbox"/> L108	6072777.pn.	1
<input type="checkbox"/> L107	L103 and L67	1
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<input type="checkbox"/> L105	L103 and 370/4\$\$ccls.	4

<input type="checkbox"/>	L104	L103 and 709/2\$\$ .ccls.	19
<input type="checkbox"/>	L103	correlat\$4 and L102	33
<input type="checkbox"/>	L102	((manag\$4 or monitor\$) same access\$2) and (service same management) and L60 and (domain adj2 manager\$)	91
<input type="checkbox"/>	L101	L100 and matrix	13
<input type="checkbox"/>	L100	(service same management) and L60 and (domain adj2 manager\$)	110
<input type="checkbox"/>	L99	(service same magagement) and L60 and (domain adj2 manager\$)	0
<input type="checkbox"/>	L98	L97 and matrix	1
<input type="checkbox"/>	L97	(dns or domain name server) and L60 and (domain adj2 manager\$)	23
<input type="checkbox"/>	L96	(management adj2 device) and (domain adj2 manager\$) and (service or work)	8
<input type="checkbox"/>	L95	(management device) and (domain manager\$) and (service or work)	2
<input type="checkbox"/>	L94	(management device) and (network management device) and (domain manager\$)	2
	<i>DB=TDBD; PLUR=YES; OP=ADJ</i>		
<input type="checkbox"/>	L93	(management device) and (network management device) and (domain manager\$)	0
<input type="checkbox"/>	L92	(service management device) and (network management device) and (domain manager\$)	0
	<i>DB=USPT; PLUR=YES; OP=ADJ</i>		
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	<i>DB=PGPB; PLUR=YES; OP=ADJ</i>		
<input type="checkbox"/>	L90	(service management device) and (network management device) and (domain manager\$)	0
	<i>DB=EPAB; PLUR=YES; OP=ADJ</i>		
<input type="checkbox"/>	L89	(service management device) and (network management device) and (domain manager\$)	1
<input type="checkbox"/>	L88	(control\$4 or measur\$4 or veryf\$\$) and L80	0
	<i>DB=USPT; PLUR=YES; OP=ADJ</i>		
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<input type="checkbox"/>	L86	L63 and L85	11
<input type="checkbox"/>	L85	L81 and matrix and L60	105
<input type="checkbox"/>	L84	L81 and (correlat\$4 near4 matrix) and L60	0
<input type="checkbox"/>	L83	L81 and (correlat\$4 adj matrix) and L60	0
<input type="checkbox"/>	L82	L81 and matrix	248
<input type="checkbox"/>	L81	(control\$4 or measur\$4 or veryf\$\$) and L80	469
<input type="checkbox"/>	L80	(sms or service management device) and (nms or network management device) and (dm or domain manager\$)	476
<input type="checkbox"/>	L79	L78 and delivery	64
<input type="checkbox"/>	L78	(detect\$ same occur\$) and L77	161
<input type="checkbox"/>	L77	L60 and L76	206

<input type="checkbox"/>	L76	L61 and L75	206
<input type="checkbox"/>	L75	(event near5 occur\$) same (within same (database or data base or data-base))	542
<input type="checkbox"/>	L74	709/2\$\$ .ccls. and L73	30
<input type="checkbox"/>	L73	L65 and L72	95
<input type="checkbox"/>	L72	L61 and L71	472
<input type="checkbox"/>	L71	(event near5 occur\$) same (database or data base or data-base) and trigger\$	1163
<input type="checkbox"/>	L70	(event near5 occur\$) same (database or data base or data-base) and trigger\$	1163
<input type="checkbox"/>	L69	L68 and 709/2\$\$ .ccls.	39
<input type="checkbox"/>	L68	L65 and L67	113
<input type="checkbox"/>	L67	(event near5 occur\$) same (database or data base or data-base)	2324
<input type="checkbox"/>	L66	L65 and 709/2\$\$ .ccls.	46
<input type="checkbox"/>	L65	L64 and notification	143
<input type="checkbox"/>	L64	L63 and L60	172
<input type="checkbox"/>	L63	L62 and (ip or internet protocol) and format\$ and registrat\$	172
<input type="checkbox"/>	L62	L61 and L59	918
<input type="checkbox"/>	L61	(monitor same event) and L60 and (identif\$ or id) and detect\$	9891
<input type="checkbox"/>	L60	network or internet	408572
<input type="checkbox"/>	L59	event same occur\$ same (database or data base or data-base)	3463
<input type="checkbox"/>	L58	L54 and L18	1
	<i>DB=EPAB; PLUR=YES; OP=ADJ</i>		
<input type="checkbox"/>	L57	((manag\$4 or monitor\$) same access\$2) and (service same management) and L11 and (domain adj2 manager\$)	0
	<i>DB=USPT; PLUR=YES; OP=ADJ</i>		
<input type="checkbox"/>	L56	L54 and 370/4\$\$ .ccls.	4
<input type="checkbox"/>	L55	L54 and 709/2\$\$ .ccls.	19
<input type="checkbox"/>	L54	correlat\$4 and L53	33
<input type="checkbox"/>	L53	((manag\$4 or monitor\$) same access\$2) and (service same management) and L11 and (domain adj2 manager\$)	91
<input type="checkbox"/>	L52	L51 and matrix	13
<input type="checkbox"/>	L51	(service same management) and L11 and (domain adj2 manager\$)	110
<input type="checkbox"/>	L50	(service same magagement) and L11 and (domain adj2 manager\$)	0
<input type="checkbox"/>	L49	L48 and matrix	1
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<input type="checkbox"/>	L47	(management adj2 device) and (domain adj2 manager\$) and (service or work)	8
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<input type="checkbox"/>	L45	(management device) and (network management device) and (domain manager\$)	2

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(management device) and (network management device) and (domain

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<input type="checkbox"/>	L42 (service management device) and (network management device) and (domain manager\$)	0
	<i>DB=PGPB; PLUR=YES; OP=ADJ</i>	
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	<i>DB=EPAB; PLUR=YES; OP=ADJ</i>	
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	<i>DB=USPT; PLUR=YES; OP=ADJ</i>	
<input type="checkbox"/>	L38 L37 and service management device	0
<input type="checkbox"/>	L37 L14 and L36	11
<input type="checkbox"/>	L36 L32 and matrix and L11	105
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<input type="checkbox"/>	L34 L32 and (correlat\$4 adj matrix) and L11	0
<input type="checkbox"/>	L33 L32 and matrix	248
<input type="checkbox"/>	L32 (control\$4 or measur\$4 or veryf\$\$) and L31	469
<input type="checkbox"/>	L31 (sms or service management device) and (nms or network management device) and (dm or domain manager\$)	476
<input type="checkbox"/>	L30 L29 and delivery	64
<input type="checkbox"/>	L29 (detect\$ same occur\$) and L28	161
<input type="checkbox"/>	L28 L11 and L27	206
<input type="checkbox"/>	L27 L12 and L26	206
<input type="checkbox"/>	L26 (event near5 occur\$) same (within same (database or data base or data-base))	542
<input type="checkbox"/>	L25 709/2\$\$.ccls. and L24	30
<input type="checkbox"/>	L24 L16 and L23	95
<input type="checkbox"/>	L23 L12 and L22	472
<input type="checkbox"/>	L22 (event near5 occur\$) same (database or data base or data-base) and trigger\$	1163
<input type="checkbox"/>	L21 (event near5 occur\$) same (database or data base or data-base) and trigger\$	1163
<input type="checkbox"/>	L20 L19 and 709/2\$\$.ccls.	39
<input type="checkbox"/>	L19 L16 and L18	113
<input type="checkbox"/>	L18 (event near5 occur\$) same (database or data base or data-base)	2324
<input type="checkbox"/>	L17 L16 and 709/2\$\$.ccls.	46
<input type="checkbox"/>	L16 L15 and notification	143
<input type="checkbox"/>	L15 L14 and L11	172
<input type="checkbox"/>	L14 L13 and (ip or internet protocol) and format\$ and registrat\$	172

<input type="checkbox"/>	L13	L12 and L10	918
<input type="checkbox"/>	L12	(monitor same event) and L11 and (identif\$ or id) and detect\$	9891
<input type="checkbox"/>	L11	network or internet	408572
<input type="checkbox"/>	L10	event same occur\$ same (database or data base or data-base)	3463
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<input type="checkbox"/>	L8	matrix same network same control\$4 same (domain adj manager)	0
<input type="checkbox"/>	L7	matrix same network same control\$4 same domain same controllable	0
<input type="checkbox"/>	L6	matrix same network same control\$4 same domain same controlable	0
<input type="checkbox"/>	L5	matrix same network same control\$4 same domain same contrllable	0
<input type="checkbox"/>	L4	matrix same network same control\$4 same domain	73
<input type="checkbox"/>	L3	matrix same network same manag\$4	318
<input type="checkbox"/>	L2	matrix and L1	0
<input type="checkbox"/>	L1	6072777.pn.	1

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Computer Applications in Power, IEEE  
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 Parulkar, G.; Schmidt, D.; Kraemer, E.; Turner, J.; Kantawala, A.;  
Network, IEEE  
 Volume 11, Issue 5, Sept.-Oct. 1997 Page(s):34 - 43  
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3. **Modeling of local controllers in distribution network applications**  
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Power Delivery, IEEE Transactions on  
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4. **Geographic extension of HIPPI channels via high speed SONET**  
 Hughes, J.P.; Franta, W.R.;  
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Volume 8, Issue 3, May-June 1994 Page(s):42 - 53  
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5. **Fast intelligent battery charging: neural-fuzzy approach**  
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Aerospace and Electronic Systems Magazine, IEEE  
 Volume 11, Issue 6, June 1996 Page(s):26 - 34  
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6. Rate regulation with feedback controller in ATM networks-a neural netwo  
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Volume 15, Issue 2, Feb. 1997 Page(s):200 - 208  
Digital Object Identifier 10.1109/49.552070  
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7. Network switching and voltage evaluation using an expert system in AC i  
Chang, C.S.; Chan, T.T.; Lee, K.K.;  
[Electric Power Applications, IEE Proceedings B \[see also IEE Proceedings-Ele](#)  
[Applications\]](#)  
Volume 139, Issue 1, Jan. 1992 Page(s):1 - 12  
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8. Power line sensornet - a new concept for power grid monitoring  
Yi Yang; Divan, D.; Harley, R.G.; Habetler, T.G.;  
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18-22 June 2006 Page(s):8 pp.  
Digital Object Identifier 10.1109/PES.2006.1709566  
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9. Modeling of local controllers in distribution network applications  
Roytelman, I.; Ganeshan, V.;  
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10. Policy-based mobile ad hoc network management  
Chadha, R.; Hong Cheng; Yu-Heng Cheng; Chiang, J.; Ghetie, A.; Levin, G.;  
[Policies for Distributed Systems and Networks, 2004. POLICY 2004. Proceedi](#)  
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11. A novel intelligent transportation monitoring and management system b  
Xu Kaihua; Liu Yuhua;  
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Volume 11, Issue 5, Sept.-Oct. 1997 Page(s):34 - 43  
Digital Object Identifier 10.1109/65.620520

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IEEE CNF IEEE Conference Proceeding

2. **Scalable monitoring support for resource management and service assurance in heterogeneous networks**  
Asgari, A.; Egan, R.; Trimintzios, P.; Pavlou, G.;  
Network, IEEE  
Volume 18, Issue 6, Nov.-Dec. 2004 Page(s):6 - 18  
Digital Object Identifier 10.1109/MNET.2004.1355030

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3. **Adaptive distributed applications on heterogeneous networks**  
Gross, T.; Steenkiste, P.; Subhlok, J.;  
Heterogeneous Computing Workshop, 1999. (HCW '99) Proceedings. Eighth  
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IEEE STD IEEE Standard

4. **The structure and management of service level agreements in networks**  
Bouillet, E.; Mitra, D.; Ramakrishnan, K.G.;  
Selected Areas in Communications, IEEE Journal on  
Volume 20, Issue 4, May 2002 Page(s):691 - 699  
Digital Object Identifier 10.1109/JSAC.2002.1003036

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5. **Plug & play methodologies for inter-level, enterprise logistics and control systems**  
Jafari, M.A.; Boucher, T.O.; Hanisch, H.-M.;  
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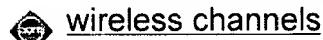
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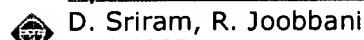
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**1 Link and channel measurement: A simple mechanism for capturing and replaying wireless channels**

Glenn Judd, Peter Steenkiste

August 2005 **Proceeding of the 2005 ACM SIGCOMM workshop on Experimental approaches to wireless network design and analysis E-WIND '05****Publisher:** ACM PressFull text available: [pdf\(6.06 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Physical layer wireless network emulation has the potential to be a powerful experimental tool. An important challenge in physical emulation, and traditional simulation, is to accurately model the wireless channel. In this paper we examine the possibility of using on-card signal strength measurements to capture wireless channel traces. A key advantage of this approach is the simplicity and ubiquity with which these measurements can be obtained since virtually all wireless devices provide the req ...

**Keywords:** channel capture, emulation, wireless**2 Special issue: AI in engineering**D. Sriram, R. Joobhani April 1985 **ACM SIGART Bulletin**, Issue 92**Publisher:** ACM PressFull text available: [pdf\(8.79 MB\)](#) Additional Information: [full citation](#), [abstract](#)

The papers in this special issue were compiled from responses to the announcement in the July 1984 issue of the SIGART newsletter and notices posted over the ARPAnet. The interest being shown in this area is reflected in the sixty papers received from over six countries. About half the papers were received over the computer network.

**3 Special section: Reasoning about structure, behavior and function**B. Chandrasekaran, Rob Milne July 1985 **ACM SIGART Bulletin**, Issue 93**Publisher:** ACM PressFull text available: [pdf\(5.13 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#)

The last several years' of work in the area of knowledge-based systems has resulted in a deeper understanding of the potentials of the current generation of ideas, but more

importantly, also about their limitations and the need for research both in a broader framework as well as in new directions. The following ideas seem to us to be worthy of note in this connection.

**4 Practically accomplishing immersion: cooperation in and for virtual environments**

 John Bowers, Jon O'Brien, James Pycock

November 1996 **Proceedings of the 1996 ACM conference on Computer supported cooperative work CSCW '96**

**Publisher:** ACM Press

Full text available:  pdf(1.44 MB) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

**Keywords:** CSCW, ethnography, evaluation, interaction analysis, research methods, studies of work, virtual reality

**5 Toward best maintenance practices in communications network management**

Faouzi Kamoun

September 2005 **International Journal of Network Management**, Volume 15 Issue 5

**Publisher:** John Wiley & Sons, Inc.

Full text available:  pdf(132.43 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Best maintenance practices in communications networks management are benchmarking standards that, if carefully implemented, will enhance the integrity, reliability and maintenance costs of communications networks. This paper defines best maintenance practices in communications network management within a concise framework encompassing measurable performance-level goals as well as methods and procedures needed to achieve these goals. The best maintenance practice recommendations of this paper cov ...

**6 Ghosts in the network: distributed troubleshooting in a shared working environment**

 Yvonne Rogers

December 1992 **Proceedings of the 1992 ACM conference on Computer-supported cooperative work CSCW '92**

**Publisher:** ACM Press

Full text available:  pdf(1.36 MB) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

**Keywords:** breakdowns, distributed problem-solving, ethnographic analysis, networked technologies

**7 A hierarchical multicast monitoring scheme**

 Joerg Walz, Brian Neil Levine

November 2000 **Proceedings of NGC 2000 on Networked group communication COMM '00**

**Publisher:** ACM Press

Full text available:  pdf(1.29 MB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Deployment of multicast routing services in corporate networks and Internet Service Providers is still tentative. Among other problems, there is a lack of monitoring and management tools and systems. Previous work in multicast management has failed to address the scalability problem present in multicast fault isolation and reporting. We propose a hierarchical, passive monitoring scheme, HPMM, that relies on a series of pre-deployed, self-organized monitoring daemons. With HPMM, fault message ...

- 8 From service configuration through performance monitoring to fault detection: implementing an integrated and automated network maintenance platform for enhancing wide area transaction access services

Symeon Papavassiliou, Mike Pace

September 2000 **International Journal of Network Management**, Volume 10 Issue 5

**Publisher:** John Wiley & Sons, Inc.

Full text available:  pdf(961.05 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

The design and implementation of integrated and automated network-service management platforms that can seamlessly configure services, monitor service-network performance, and detect network faults are of great importance and interest to the service and network providers. In this paper we describe a set of integrated Operations Support Systems &lt;br&gt;OSS&gt; that implement proactive network maintenance process in Wide Area Transaction Access Services. Copyright © 2000 John ...

- 9 Getting others to get it right: an ethnography of design work in the fashion industry



James Pycock, John Bowers

November 1996 **Proceedings of the 1996 ACM conference on Computer supported cooperative work CSCW '96**

**Publisher:** ACM Press

Full text available:  pdf(1.59 MB) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

**Keywords:** CSCW, design, ethnography, field studies, studies of work, the fashion industry, virtual reality

- 10 Knowledge-based monitoring and control: an approach to understanding behavior of TCP/IP network protocols



B. L. Hitson

August 1988 **ACM SIGCOMM Computer Communication Review , Symposium proceedings on Communications architectures and protocols SIGCOMM '88**, Volume 18 Issue 4

**Publisher:** ACM Press

Full text available:  pdf(1.29 MB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Complex, dynamic, and evolving network environments present difficult challenges for monitoring and control. We have encoded some of the expertise of human networking experts into a knowledge-based system that uses production rules and opportunistic scheduling, and have been using this system to better understand the behavior of the TCP/IP protocols and the applications that use them. Novel aspects of this research include understanding how to encode knowledge from this domain, and how to r ...

- 11 Industrial track: aerospace applications: Launch commit criteria monitoring agent



Glenn S. Semmel, Steven R. Davis, Kurt W. Leucht, Dan A. Rowe, Andrew O. Kelly, Ladislau Bölöni

July 2005 **Proceedings of the fourth international joint conference on Autonomous agents and multiagent systems AAMAS '05**

**Publisher:** ACM Press

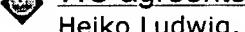
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The Spaceport Processing Systems Branch at NASA Kennedy Space Center has developed and deployed a software agent to monitor the Space Shuttle's ground processing telemetry stream. The application, the Launch Commit Criteria Monitoring Agent,

increases situational awareness for system and hardware engineers during Shuttle launch countdown. The agent provides autonomous monitoring of the telemetry stream, automatically alerts system engineers when predefined criteria have been met, identifies limit ...

**Keywords:** agent, expert system, rule-based programming

12 Service architecture: Crona: an architecture and library for creation and monitoring of WS-agreements



Heiko Ludwig, Asit Dan, Robert Kearney

November 2004 **Proceedings of the 2nd international conference on Service oriented computing ICSOC '04**

Publisher: ACM Press

Full text available: [pdf\(118.30 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#), [review](#)

Using services across domain boundaries, be they organizations or self-managing components of large distributed systems, requires the setup of an agreement between the parties involved, defining the terms of the service including interfaces, security and Quality of Service (QoS) properties. In an on-demand environment in which services are contracted on a short notice, the establishment of an agreement as well as the setup of agreement-fulfilling and monitoring systems of the parties involved must be s ...

**Keywords:** WS-agreement, contract, contract management, grid service, quality of service, template, web service

13 Network and service management for wide-area electronic commerce networks

Symeon Papavassiliou

March 2001 **International Journal of Network Management**, Volume 11 Issue 2

Publisher: John Wiley & Sons, Inc.

Full text available: [pdf\(416.91 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

This paper focuses on the effective management of wide-area electronic commerce networks supporting services and applications that require high availability and reliability as well as fast reconstitution time, in the event of failures. Copyright © 2001 John Wiley & Sons, Ltd.

14 Business processes and conversations: Decentralized orchestration of composite web services



Girish B. Chafle, Sunil Chandra, Vijay Mann, Mangala Gowri Nanda

May 2004 **Proceedings of the 13th international World Wide Web conference on Alternate track papers & posters WWW Alt. '04**

Publisher: ACM Press

Full text available: [pdf\(166.96 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Web services make information and software available programmatically via the Internet and may be used as building blocks for applications. A composite web service is one that is built using multiple component web services and is typically specified using a language such as BPEL4WS or WSIL. Once its specification has been developed, the composite service may be orchestrated either in a centralized or in a decentralized fashion. Decentralized orchestration offers perf ...

**Keywords:** BPEL4WS, code partitioning, composite web services, decentralized orchestration

15 Knowledge based fault management for OSI networks

 Celia A. Joseph, A. Sherzer, K. Muralidhar

June 1990 **Proceedings of the 3rd international conference on Industrial and engineering applications of artificial intelligence and expert systems - Volume 1 IEA/AIE '90**

Publisher: ACM Press

Full text available:  pdf(826.21 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

The OSI Fault Management system (OSIFaM) is an evolving knowledge-based system for fault management of Open System Interconnection (OSI) networks. Our goal is to develop a knowledge-based tool that will reduce the expertise needed to recognize, diagnose and correct faults in OSI networks. For our first implementation, we are focusing on MAP 3.0 networks. This paper provides an overview of fault management in general, a brief survey of other fault management developments, the characteristics ...

16 Extending the RMON matrix group to provide network layer statistics

Gerald A. Winters, Toby J. Teorey

October 1994 **Proceedings of the 1994 conference of the Centre for Advanced Studies on Collaborative research CASCON '94**

Publisher: IBM Press

Full text available:  pdf(179.96 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

The Simple Network Management Protocol SNMP is an application level protocol developed for the Internet suite of protocols. It is a connectionless protocol that provides a basic, easily implemented network-management tool for TCP/IP-based environments. With the current Internet management information base standard for SNMP (MIB-II) a network manager can obtain information that is local to a managed device. However, a manager cannot easily learn about traffic as a whole on the LAN. A valuable addi ...

17 Specification and implementation of exceptions in workflow management systems

 Fabio Casati, Stefano Ceri, Stefano Paraboschi, Giuseppe Pozzi

September 1999 **ACM Transactions on Database Systems (TODS)**, Volume 24 Issue 3

Publisher: ACM Press

Full text available:  pdf(250.40 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Although workflow management systems are most applicable when an organization follows standard business processes and routines, any of these processes faces the need for handling exceptions, i.e., asynchronous and anomalous situations that fall outside the normal control flow. In this paper we concentrate upon anomalous situations that, although unusual, are part of the semantics of workflow applications, and should be specified and monitored coherently; in most real-life applica ...

**Keywords:** active rules, asynchronous events, exceptions, workflow management systems

18 Routing I: Fixing BGP, one at a time

 Jaideep Chandrashekhar, Zhi-Li Zhang, Hal Peterson

September 2004 **Proceedings of the ACM SIGCOMM workshop on Network troubleshooting: research, theory and operations practice meet malfunctioning reality NetT '04**

Publisher: ACM Press

Full text available:  pdf(246.71 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Debugging inter-domain routing problems on the Internet is notoriously hard. This is partly because BGP updates carry no information about the events that trigger them, and also because operation is highly distributed and complex, lacking a central point of control or authority. These factors have impeded the development of tools that can help in the diagnosis and troubleshooting of routing problems. Consequently, the dynamic behaviour of BGP is not well understood, even though it forms a *cri* ...

**Keywords:** *BGP, convergence, routing*

**19 An agent-based approach for supporting cross-enterprise workflows** 

Liangzhao Zeng, Anne Ngu, Boualem Benatallah, Milton O'Dell

January 2001 **Proceedings of the 12th Australasian database conference ADC '01**

**Publisher:** IEEE Computer Society

Full text available:  pdf(774.93 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index](#)

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In order to support global competitiveness and rapid market responsiveness, virtual enterprises need to efficiently integrate different organization's workflows to provide customized services. Currently, most of the integrations are case-based which have high setup cost and involve time consuming low level programming. Cross-enterprise workflow that is able to streamline and coordinate business processes across organizations in dynamic Web environment provides a low cost and flexible solution. W ...

**20 Studies of systems management: Design guidelines for system administration tools** 

 **developed through ethnographic field studies**

Eben M. Haber, John Bailey

March 2007 **Proceedings of the 2007 symposium on Computer human interaction for the management of information technology CHIMIT '07**

**Publisher:** ACM Press

Full text available:  pdf(255.77 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Information Technology system administrators (sysadmins) perform the crucial and never-ending work of maintaining the technical infrastructure on which our society depends. Computer systems grow more complex every year, however, and the cost of administration is an ever increasing fraction of total system cost - IT systems are growing harder to manage. To better understand this problem, we undertook a series of field studies of system administration work over the past four years, visiting a v ...

**Keywords:** design guidelines, ethnography, system administration

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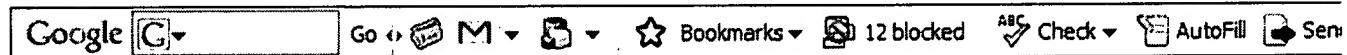
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